

WORKSHOP - COMMUNICATION CLARITY IN CONVERSATIONS

Replacing assumptions with understanding.

*Most conflict
isn't ill will.
It's missing
words.*

WHAT IT'S ABOUT

Teamtools turns everyday dialogue into a repeatable skill. A four-part conversation model, observation, emotion, wish, and need, that lets teams slow down reactions, say what they actually need, and stay in solution mode.

IS THIS WORKSHOP FOR YOU?

- 1 Meetings end in agreement, and nothing is actually agreed.
- 2 Small misunderstandings escalate far faster than they should.
- 3 People dodge the hard conversation until it becomes a conflict.

Typically: cross-functional, agile, new or restructured teams, leadership teams.

WHAT WILL BE DIFFERENT

- The team tools framework: observation, emotions, wishes, needs.
- Practice scripts plus a team communication agreement.
- Fewer escalations, clearer expectations, faster decisions.
- Conversations create decisions instead of recurring misunderstandings.

WHO IT'S FOR

Cross-functional, project, product and agile teams, leadership teams and newly formed or restructured teams.

TRUSTED BY

A Hospitality Group

FORMAT & PACKAGES

Compact Professional Intensive
Curious? Write to us: gruezi@ameliorate.ch

CONNECT



Built on
Nonviolent
Communication
(Rosenberg);
psychological safety
(Edmondson).

Guided by

- Understanding before reacting.
- Needs before positions.
- Dialogue before debate.

Every ameliorate program helps organisations see more, own more, and achieve more together.

